A. LAKESA BOND, PhD

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OBJECTIVE

Inside the classroom: I aim to help inspire the next generation of healthcare professionals (clinical and non-clinical) to focus on increasing the quality of care provided to patients to reduce medical errors, increase patient safety, and improve clinical outcomes. While information systems are not foolproof, they can be used to assess and monitor chronic disease, enhance patient engagement, and support clinicians in delivering care.

Outside of the classroom: Influence and help improve the doctor-patient relationship to improve patient outcomes, increase patient trust in physicians, and reduce non-compliance with physician recommendations. Help create a positive experience for patients and their families, educate them, reduce stress, and relieve some of the healthcare burdens clinicians face.

EDUCATION

2023 **PhD**   Fielding Graduate University, Santa Barbara, CA, *Human Development*

2012 **MA**   Fielding Graduate University, Santa Barbara, CA, *Human and Organizational Systems*

2003 **MHA**   Saint Joseph University, Philadelphia, PA, *Health Administration*

2000 **BS**   Temple University, Philadelphia, PA, *Health Information Management*

PROFESSIONAL EXPERIENCE

Academic

2023-present   **Associate Professor of Instruction**, Health Services Administration and Policy, College of Public Health, Temple University, Philadelphia, PA

2007-2022   **Assistant Professor of Instruction**, Health Services Administration and Policy, College of Public Health, Temple University, Philadelphia, PA

2023-present   **Advisor**, Sports Girls Club, Temple University, Philadelphia, PA

2023-present   **Advisor**, Alpha Phi Omega, Temple University, Philadelphia, PA

Clinical

2004-2007	**Clinical Information Specialist**, Pathways Compliance Advisor Software, McKesson Corporation, Malvern, PA
2001-2004	**Electronic Charting Administrator & Trainer**, Department of Health Information Management, Neshaminy Manor, Doylestown, PA
2000-2004	**Director of Health Information Management**, Department of Health Information Management, Neshaminy Manor, Doylestown, PA

Consulting

2001-2012	**Consultant**, Medical Records Department, Belvedere Nursing Home, Chester, PA

Business

2007-2022	**Executive Director**, Christ Community Church, Philadelphia, PA

PRESENTATIONS

12/2022	Bond, L., *Final Oral Review (Dissertation Defense)*, Parents' perspective of the doctor-patient relationship in the aftermath of childhood obesity diagnoses
2/2022	Bond, L., *Black History Month Panel.* Diversity, Inclusion, and Belonging in the Social & Behavioral Sciences (DIBS) committee. Temple University. Philadelphia, PA
12/2020	Bond, L., What is an EHR? ROCHE EHR Training. Philadelphia, PA
1220/20	Bond, L., What is Interoperability? ROCHE EHR Training. Philadelphia, PA
4/2019	Bond, L., *Introduction to Health Information Management, Medical Terminology Boot Camp & Funding College*. Perkiomen Valley High School. Collegeville, PA
4/2018	Bond, L., *Introduction to Health Information Management*. Lankenau Hospital. Philadelphia, PA
2/2018	Bond, L., *Technology: It's not just for social media*. Great Valley High School. Malvern, PA
1/2018	Bond, L., *College Prep*. Overbrook High School. Philadelphia, PA

08/2016	Bond, L., Kidd, Dustin *Writing Intensive Workshop Panelist.* Temple University. Philadelphia, PA
12/2015	Bond, L. *Clinical Decision Support Systems, What's in your toolbox?* Lehigh Valley Hospital, Lehigh Valley Health Information Management Association (LVHIM), Bethlehem, PA
10/2015	Bond, L., Foley, M., McBride, K. *Health Information Management and Health Informatics Overview* Temple University, Philadelphia, PA
12/2012	Bond, L. *Project Management, Advanced Credentials, Restructuring Your Resume* Lehigh Valley Health Information Management Association (LVHIM), Harleysville, PA
6/2012	Bond, L. *HIM 8001 Course Introduction* Community College of Philadelphia (CCP), Philadelphia, PA
5/2012	Bond, L., Flite, C. *IT Tools for Health Information Management* Pennsylvania Health Information Management Association (PHIMA), Harrisburg, PA
1/2012	Bond, L. *Post-Baccalaureate Certificate Orientation* Children's Hospital of Philadelphia, Philadelphia, PA
12/2011	Bond, L. *Project Management, Ensuring Success* Lehigh Valley Health Information Management Association (LVHIM), Harleysville, PA
11/2011	Bond, L. *Project Management, Ensuring Success* Pennsylvania Health Information Management Association (PHIMA), Harrisburg, PA
11/2011	Bond, L. *MSHI Open House* Temple University, Philadelphia, PA
11/2010	Bond, L. *Electronic Health Record Systems: Are We There Yet?* Mercy Philadelphia Hospital, Philadelphia, PA
4/2010	Bond, L. *HIM Information Session* Temple University Academic Resource Center, Philadelphia, PA
11/2009	Harman, L., Bond, L. *HIM Information Session* Temple University Academic Resource Center, Philadelphia, PA
10/2009	Harman, L., Bond, L. *HIM Information Session* Temple University Academic Resource Center, Philadelphia, PA
6/2009	Bond, L. *Electronic Health Record Systems: Are We There Yet?* Temple University Alumni and Site Supervisors, Philadelphia, PA

3/2009	Bond, L. *Electronic Health Records: Are We There Yet?* Maryland Health Information Management Association (MDHIMA), Baltimore, MD

TEACHING

Since joining the faculty in 2007, I have taught the following **17 courses**: HIM 1055, HIM 1101, HIM 2215, HIM 3105, HIM 3106, HIM 3113, HIM 4101, HIM 4107, HIM 4202, HIM 4298, HIM 5002, HIM 5003, HIM 5101, HIM 5106, HIM 5114, HIM 5127 and HIM 5128.

Undergraduate Courses

HIM 1055	*IT Applications for Health*
HIM 1101	*Medical Terminology*
HIM 2215	*Health Information Management IT Fundamentals*
HIM 3105	*Language of Medicine*
HIM 3106	*Pathophysiology*
HIM 3113	*Healthcare Database Administration*
HIM 4101	*Health Informatics: Infrastructure and Standards*
HIM 4107	*Quality Assessment and Improvement*
HIM 4202	*Health Informatics: Systems & Design*
HIM 4298	*HIM Senior Seminar*

Graduate Courses

HIM 5002	*Clinical Information Systems: Coding, quality, and reimbursement*
HIM 5003	*Management Systems in Healthcare*
HIM 5101	*Information Technology for Electronic Health Record Systems*
HIM 5106	*Technology for Population Health*
HIM 5114	*Health Information Management Project Management*
HIM 5127	*Privacy and Security: Protecting Healthcare Data*
HIM 5128	*Standards*

SERVICE

NATIONAL

Mentor, Health Career Academy (HCA), 2017-2018

Member, National Association of Health Services Executives (NAHSE), 2017-2018

Member, Health Information Exchange Practice Counsel (AHIMA), 2010-2012

Team Lead, Health Information Exchange Practice Counsel (AHIMA), Emerging Technologies and Meaningful Use, 2010

UNIVERSITY

Member, CPH Professional Code of Conduct Working Group, 2021-present

Member, Health Sciences Library Committee, 2013-present

Member, Writing Intensive Course Committee, 2011-2015

COLLEGE

Member, College of Public Health, Research Day Committee, 2022-present

Member, Diversity Committee, 2016-2018

Member, College of Health Professions and Social Work, Undergraduate Council, 2012-2013

Member, College of Health Professions and Social Work, Research Day Committee, 2010-2014

Member, College of Allied Health Professions, Sustainability Committee, 2009-2010

Member, College of Allied Health Professions, Website Design Committee, 2008-2011

Member, College of Allied Health Professions, Research and Study Leave Committee, 2007-2010

DEPARTMENT

Member, MSHI Advisory Board, 2022-present

Member, MSHI CAHIIM Candidacy Committee, 2022-present

Member, HIM Advisory Board, 2020-present

Member, BSHIM Recertification Committee, 2020-2022

Project Lead, Online Certificate Development, 2014-2017

Project Lead, Computer Competency Exam, 2010-2013

Member, MSHI Graduate Curriculum Review, 2009-present

Project Lead, HIM Technology Fund, 2008-2013

Project Lead, Virtual Laboratory, 2008-present

Member, HIM Academic Review Board, 2007-present

Member, HIM Undergraduate Curriculum Review, 2007-present

COMMUNITY
Committee, Fielding Graduate University, Alumni Advisory Counsel, 2023-present

Board Member, Healthy Life Imaginations Inc., 2017-2018

Executive Director, Christ Community Church of Philadelphia, 2007-2022

Board Member, Christ Community Church of Philadelphia, 2005-present

STUDENT ADVISOR

2023-present **Sports Girls Club**
Sports Girls Club is a space for women to find others with similar interests in the ultimate boys club - sports. SGC is a club for fans, industry prospectives, players, and other sports enthusiasts to gain connections and to do fun sports related things!

2023-present **Alpha Phi Omega**
Alpha Phi Omega is a national coeducational service fraternity founded on the principles of Leadership, Friendship, and Service. They seek to improve both themselves and the world by embodying said principles.

CERTIFICATIONS

2007-2023 Project Management Professional (**PMP**)
2000 Registered Health Information Administrator (**RHIA**), #1008637

AWARDS

2022 Excellence in Teaching Award, Health Services Administration and Policy

EVIDENCE OF LIFELONG LEARNING

HIM-Related Topics

6/2017 Temple University, Educational Session

6/2016 Temple University, Educational Session, Quality, MACRA

10/2015 CHOP 8th Annual Healthcare Informatics Symposium

6/2015 Temple University, Educational Session

4/2015 HIMSS, Health Information Technology Symposium, Chicago, IL

6/2014 Temple University, Educational Session, IT Security, I10 Delay

4/2014	CHOP Annual Healthcare Informatics Symposium
6/2013	Temple University, Educational Session, ICD-10
4/2013	CHOP Annual Healthcare Informatics Symposium
6/2012	Temple University, Educational Session
11/2012	LVHIMA, Winter Educational Session
4/2012	CHOP Annual Healthcare Informatics Symposium
1/2012	Health IT, Electronic Health Record Training Courses
1/2012	mHealth, the Future, and Innovation: A Status Update
11/2011	PHIMA, Fall Leadership Conference
12/2011	LVHIMA, Winter Educational Session
4/2011	CHOP Annual Healthcare Informatics Symposium
6/2010	Temple University, Electronic Health Records, Are We There Yet?
4/2010	CHOP 3rd Annual Healthcare Informatics Symposium
6/2009	Temple University, ICD-10_CM/PCS: 1000 days and counting - Are you Ready? AHIMA - Approved ICD-10-PCS Trainer
4/2009	CHOP 2nd Annual Healthcare Informatics Symposium

Educational Pedagogy-Related Topics

5/2020	Summer Faculty Support Cohort
3/2020	CAT: Discussion and Group Work Online
3/2020	CAT: Assessing Student Learning Online
8/2018	CAT: Testing Services
1/2017	TLC: Syllabus Review
11/2016	Online Teaching Certification, College of Public Health
4/2015	Office of Digital Education, Temple University, Creating a Course Rubric

12/2014	Office of Digital Education, Temple University, Mapping objectives to outcomes
12/2009	Temple Administrative Services Building (*TASB*)- 3M DRG List Training: Overview and Concepts; Benchmarking Training
12/2009	Temple Administrative Services Building (*TASB*)- 3M DRG List Training: Report Writing
8/2009	Health Sciences Summer Teaching Institute- Teaching methods for reaching all students
8/2009	Health Sciences Summer Teaching Institute- Feedback and Assessment
8/2009	Health Sciences Summer Teaching Institute- Best Teaching Practices: Effective Lectures and Small Group Teaching
7/2009	Technology Center- Microsoft Access: Database Development
7/2009	Technology Center- Microsoft Access: Queries
7/2009	Technology Center- Contribute: Web Design

SPECIAL INTERESTS

- The doctor-patient relationship
- Physician trust
- Weight bias by providers
- Access to healthcare